

ISAAC SLINGS

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PROFESSIONAL SUMMARY

Results-driven Information Security Analyst with extensive experience in developing security policies, performing cloud migrations, and delivering cross-platform technical support. Leverages a breadth of industry-leading certifications (CISSP, AWS Solutions Architect Professional, CASP+, and more) to fortify organizational security and compliance. Adept at translating complex technical issues into actionable strategies, ensuring robust access controls, and maintaining operational excellence across diverse teams.

CORE COMPETENCIES

- **Security Policy & Governance:** Proficient in designing and implementing security frameworks, policies, and procedures that align with organizational and regulatory requirements.
 - **Cloud Infrastructure & IAM:** Hands-on expertise with AWS and Azure, including secure cloud configurations, identity and access management (IAM), and compliance best practices.
 - **Threat & Vulnerability Management:** Skilled in security analysis, incident response, penetration testing, and remediation of vulnerabilities.
 - **Cross-Platform Support:** Demonstrated ability to troubleshoot and support Windows, macOS, and diverse network environments.
 - **Communication & Leadership:** Adept at interfacing with stakeholders, translating technical needs into business priorities, and leading cross-functional teams.
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PROFESSIONAL EXPERIENCE

Multi-State Lottery Association (MUSL) – Johnston, IA
Information Security Analyst | April 2022 – Present

- **Security Policy Development:** Spearhead the creation and rollout of security policies, elevating the security posture of 45 lottery jurisdictions while adhering to industry compliance standards.
- **Cloud Migration Leadership:** Led the secure migration of four lottery systems to cloud environments, establishing robust IAM policies, access control measures, and proactive threat monitoring.
- **Cross-Departmental Collaboration:** Serve as a communication bridge among IT, legal, and operations teams, translating complex security concepts into accessible, actionable strategies that expedite adoption of IAM solutions.

Principal – Des Moines, IA
IT Help Desk | August 2021 – April 2022

- **High-Volume Support:** Provided comprehensive on-site and remote IT support to 2,500+ global users, resolving issues promptly via email, ticketing systems, and walk-up service.

- **Systems & Network Troubleshooting:** Demonstrated versatility by supporting both Windows and macOS devices, ensuring secure and stable network connectivity across diverse user environments.
- **Technical Proficiency:** Maintained stringent service-level agreements (SLAs), minimizing downtime and increasing overall end-user satisfaction.

Southeast Polk Community School District – *Pleasant Hill, IA*
Janitor (Facilities Specialist) | *January 2019 – August 2021*

- **Facility Maintenance & Safety:** Oversaw daily maintenance of multiple district facilities, ensuring compliance with health and safety standards.
 - **Emergency Preparedness:** Assisted in emergency response plans and drills, contributing to a secure environment for staff and students.
 - **Event Logistics:** Coordinated setup and teardown for school events, optimizing operational efficiency.
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EDUCATION

Western Governors University – *April 2024*
M.S. in Cybersecurity and Information Assurance

Wartburg College – *May 2011*
B.A. in Electronic Media

CERTIFICATIONS

ISC²

- Certified Information Systems Security Professional (CISSP)

CompTIA

- CompTIA A+ ce
- CompTIA Network+ ce
- CompTIA Security+ ce
- CompTIA Cloud+ ce
- CompTIA PenTest+ ce
- CompTIA CySA+ ce
- CompTIA Advanced Security Practitioner (CASP+)
- Stackable Certifications:
 - CompTIA Secure Infrastructure Specialist (CSIS)
 - CompTIA Secure Cloud Professional (CSCP)
 - CompTIA Cloud Admin Professional (CCAP)
 - CompTIA IT Operations Specialist (CIOS)
 - CompTIA Network Security Professional (CNSP)
 - CompTIA Network Vulnerability Assessment Professional (CNVP)
 - CompTIA Security Analytics Professional (CSAP)

Microsoft

- Microsoft Certified: Security, Compliance, and Identity Fundamentals
- Microsoft Certified: Azure Fundamentals
- Microsoft Certified: Azure Administrator
- Microsoft Certified: Azure Professional

Amazon Web Services (AWS)

- AWS Certified Solutions Architect – Professional
- AWS Certified Solutions Architect – Associate
- AWS Certified Cloud Practitioner

Google

- Google IT Automation with Python Professional Certificate
- Google Cybersecurity Certificate
- Google Cybersecurity Certificate & CompTIA Security+ Dual Credential
- Google/CompTIA Dual Credential
- Google IT Support Professional Certificate

ADDITIONAL INFORMATION

- **Technical Tools & Platforms:** SIEM, virtualization platforms, ticketing systems, endpoint security solutions.
- **Industry Compliance & Frameworks:** NIST, ISO 27001, PCI-DSS, SOC 2.